

Southern Tier Imaging
Marketing Department
32-36 Harrison Street
Johnson City, NY 13790

SOUTHERN TIER IMAGING PATIENT SATISFACTION SURVEY

Your opinion is important to us.

	VERY GOOD	GOOD	FAIR	POOR	VERY POOR
Pre-screening phone call. (Was it helpful?)	5	4	3	2	1
Was our staff courteous, professional and helpful?					
A. receptionist	5	4	3	2	1
B. nurse	5	4	3	2	1
C. technologist	5	4	3	2	1
Appearance of our facilities.	5	4	3	2	1
Parking	5	4	3	2	1
Waiting time for your exam	5	4	3	2	1
Comfort - A. waiting area	5	4	3	2	1
B. during exam	5	4	3	2	1
Was there a delay in scheduling your exam.	5	4	3	2	1
How was your overall experience?	5	4	3	2	1

Do you feel your privacy was protected? If no, how could we improve?

Do you have any suggestions to help improve our services?

Would you recommend our facility? Please explain.